HITRUST®

6175 Main Street
Suite 420
Frisco, TX 75034

855.HITRUST
(855-448-7878)
www.HITRUSTAlliance.net

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Flexential
8809 Lenox Pointe Drive
Suite G
Charlotte, NC 28273

Based upon the procedures performed by an Authorized External Assessor which indicated that there were no material changes to the control environment that would result in Flexential ("the Organization") no longer meeting certification criteria of the HITRUST® CSF Assurance Program, the following systems of the Organization ("Scope") continue to meet the HITRUST CSF® v9.1 certification criteria:

> Flexential: Windows servers (virtual), Linux Servers (Virtual), Database Management System, Embotics vCommander, and Hypervisors

The initial certification was awarded to the Organization on 10/30/2018 and is valid for a period of two years assuming the following occurs:

- No data security breach reportable to a federal or state agency by law or regulation has occurred within or affecting the assessed environment.
- Either no significant changes in the business or security policies, practices, controls and processes have occurred that might impact its ability to continue to meet the respective HITRUST CSF Assurance Program criteria, or—where there were changes—procedures performed by the external assessor indicate the Organization's control environment continues to meet the criteria against which the Organization was initially assessed.
- A continuous monitoring program is in place to determine if the controls continue to operate effectively over time.

Based upon the work performed by the Organization's external assessor, HITRUST is of the opinion that the requirements of the HITRUST CSF v9.1 certification program continue to be met.

Additional information on the HITRUST CSF certification program can be found at the HITRUST website at *https://hitrustalliance.net.*

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